

Enfield Council Impact Scoring Criteria

Score	Effect on service	Embarrassment/ reputation	Personal safety	Personal privacy infringement	Failure to provide statutory duties/meet legal obligations	Financial	Effect on project objectives/ schedule deadlines	ICT	Environment
4 Significant	Major loss of service, including several important areas of service and/ or for a protracted period Service disruption 5+ days	Adverse and persistent national media coverage Adverse central government response, involving (threat of) removal of delegated powers Officer(s) and/ or Members forced to resign	Death of an individual or several people	All personal details compromised/ revealed	Litigation/ claims/ fines from Departmental £250k+ Corporate £500k+	Costing over £1m Major increase on up to 75% of budget	Complete failure of project/ extreme delay - 3 months or more All benefits fail to be realised	Total replacement of existing system Major redevelopment required Substantial impact on service	Significant/ excessive emissions to land, air or water; or disruption to plant and/ or animal life with long term effects (over 5yrs)
3 Moderate	Complete loss of an important service area for a short period Moderate effect to services in one or more areas for a period of weeks Service disruption 3-5 days	Adverse publicity in professional/ municipal press, affecting perception/ standing in professional/ local government community Adverse local publicity of a major and persistent nature	Severe injury to an individual or several people	Many individual personal details compromised/ revealed	Litigation/ claims/ fines from Departmental £100k to £250K Corporate £250k to £500k	Costing between £250k and £1m Up to 50% of budget	Significant impact on project or most of expected benefits fail/ major delay of 2-3 months Majority of benefits fail to be realised	Major configuration of existing system Disruption to service	Severe emissions to land, air or water; or disruption to plant and/ or animal life with medium term effects (3-5yrs)
2 Minor	Minor effect to an important service area for a short period Adverse effect to services in one or more areas for a period of weeks Service disruption 2-3 days	Adverse local publicity/ local public opinion aware Statutory prosecution of a non-serious nature	Minor injury to an individual or several people	Some individual personal details compromised/ revealed	Litigation/ claims/ fines from Departmental £25k to £100k Corporate £50k to £250k	Costing between £50k and £250k Up to 25% of budget	Adverse effect on project/ significant slippage of 3 weeks - 2 months Some benefits fail to be realised	Basic IT requirements. Some minor configuration Minimal disruption to service	Limited emissions to land, air or water; or disruption to plant and/ or animal life with short term effects (up to 2yrs)
1 Insignificant	Brief disruption of important service area Significant effect to non-crucial services area Service disruption 1 day	Contained within section/ Unit or Directorate Complaint from individual/ small group, of arguable merit	Slight injury or discomfort to an individual or several people	Isolated individual personal details compromised/ revealed	Litigation/ claims/ fines from Departmental below £25k Corporate below £50k	Costing less than £50k Up to 10% of budget	Minimal impact to project Slight delay less than 3 weeks Minimal benefits fail to be realised	Basic IT requirements met No disruption to service	Negligible emissions to land, air or water; or disruption to plant and/ or animal life with no lasting effects (Current)

NB: Not all categories may apply to each risk. You need to come to a management consensus among your group.